

# Property Mediation



## INFORMATION PACK



### Property Mediation at Centacare

---

Centacare offers a range of different mediation services, including mediation to assist separated couples to finalise their property settlement arrangements.

We offer this service across the New England North West region, including in our offices in Tamworth, Armidale, Glen Innes, Inverell, Moree, Narrabri and Gunnedah.

In Australia, separated couples are required to attempt to arrange their property settlements outside of court if possible. We can help you avoid the emotional and financial costs of going to court, and in a timely manner.

### Staff qualifications

---

Your mediation will be conducted by a Family Dispute Resolution Practitioner who is registered with the Attorney-General's Department.

Our staff have experience and training in property settlements.

### Legal advice

---

Whilst some of our mediators have a legal background, it is not the role of the mediator to give legal advice. Our mediators can give general legal information, but we will encourage you to get independent legal advice throughout the process. We can help by making referrals for legal advice when you access our service.

# Confidentiality & inadmissibility

What you discuss in mediation is confidential, and can't be used in court, except if:

- We reasonably believe that we have to make the disclosure to comply with the law
- Something is said or done that leads us to believe that a child may be at significant risk of harm
- Someone intends to hurt themselves or someone else
- Someone intends to commit a crime or damage property
- You consent to information being disclosed
- An Independent Children's Lawyer requests relevant information

## Fees

We are a government funded service and our fees are set as follows:

	Cost (no GST)
Intakes	Free
Pre-mediation session	Free
First mediation session	<ul style="list-style-type: none"><li>• Full fee = first hour free, then \$30/hr per person</li><li>• Concession* = no fees</li></ul>
Subsequent mediation sessions	<ul style="list-style-type: none"><li>• Full-fee = \$100 per person</li><li>• Concession* = \$70 per person</li></ul>
*People who earn under \$50,000/yr or who hold a concession card (evidence must be supplied)	

## Complaints

Complaints and feedback can be made at any time by contacting our reception staff. They will take your complaint and refer it to the appropriate person.

If you are not satisfied with the services you have received or the response given to your concerns, and you would like to lodge a formal complaint with our organisation, you can do so by emailing [complaints@centacarenenw.com.au](mailto:complaints@centacarenenw.com.au) and the Complaints Administrator will review and action your complaint.

If we're unable to resolve your complaint internally, you can use the Attorney-General's Department complaints process by contacting:

Email: [flscomplaints@ag.gov.au](mailto:flscomplaints@ag.gov.au)

Phone: 02 6141 6666

Post: Family Law Services Section, Attorney-General's Department  
Robert Garran Offices  
3-5 National Circuit  
Barton ACT 2600

# Reconciliation

---

If you are married and considering a divorce, considering going to court about your children or your finances, and if there is a possibility of reconciliation, we will give you information about family counselling and mediation services to help with reconciliation.

## Duty of disclosure

---

Separated couples must give all relevant financial information and documents to each other and the court.

The duty of disclosure applies when a party is preparing to start, or is litigating, a property or financial proceeding. This includes mediation.

This is an ongoing duty and continues until the matter is resolved.

You must take all necessary steps to comply with this duty.

Consequences of non-compliance can be significant. The non-compliant person may be punished for contempt of court with a fine or imprisonment. The court may order costs against them or take the non-compliance into account in the property settlement.

## Contact us today!

---



02 6762 9263 or freecall 1800 372 826



familylawreferrals@centacarenenw.com.au



<https://www.centacarenenw.com.au/family-services/>



start the process by filling out this online form: <https://centa.care/mediationrfs>

# Property Mediation

